

# DocuDriven Helps Increase the City of Hood River Planning Department's Efficiency and Agility



## CHALLENGE

The City of HoodRiver's Planning Department was in the process of transitioning out of a paper storage method for its land use records. When Covid-19 hit, "we realized that we were leaving ourselves severely disadvantaged for any type of historical research in our own jurisdiction," said Jonathan Skloven-Gil, a GIS Analyst for the City.

Jonathan had been chosen to find a solution to digitize the records so they could be accessed quickly and easily through their GIS web servers. Jonathan stated that the City's mission was to "become more agile and efficient in [their] daily business." The main issue they faced was determining, who they could trust to digitize their land use records, which included many large format maps and drawings that were stored in 126 bankers boxes spanning nearly 70 years.

## SOLUTION

The City reached out to multiple vendors, finally choosing four companies to review. "We had each company digitize a land use box to see their responsiveness to our requirements," explained Jonathan. Out of the four companies, DocuDriven had a one week turn around, asked some additional important questions, and kept in constant communication.

"The quality and speed of the test box was a huge factor in the City choosing DocuDriven. Ultimately, it was Bruce and Matt's professionalism, customer contact, and dedication that won them our business.



**Having the ability to call in and ask for a specific file rush delivered was just icing on the cake too! This allowed us to remain fully operational while our entire archive was being digitized."**

**JONATHAN  
SKLOVEN-GILL**

GIS ANALYST,  
CITY OF HOOD RIVERT



## RESULTS

There were some specific requirements The City of Hood River wanted in their records. Each section of their files needed to be segmented separately and each large format map needed to be inserted in the PDF exactly where it was positioned in the file. Additionally, each page needed to be “text-search” capable. DocuDriven was able to successfully satisfy all of the requirements.

“With the work DocuDriven has done, veteran and rookie staff can quickly search for keywords in massive documents within minutes,” Jonathan reports. “Having these documents digitally searchable has been huge for our staff. Before these were digitized, staff needed to know which document within a project pertained to their research. Even knowing related projects was a heavy lift for new staff.” DocuDriven was able to digitize all of the boxes provided in less time than they originally proposed.

## THE DOCUDRIVEN DIFFERENCE

I can’t wait to have our engineering department launch their own project. Rest assured, I will insist we continue using Doc Driven when that time comes,” stated Jonathan. Docudriven goes above and beyond to assist companies in saving time, ensuring they can focus on all the aspects of running their organization.



**Bruce and Matt  
are incredibly  
efficient and  
professional in  
their business.**

**Oddities,  
questions and  
concerns were  
communicated  
as they arose,  
and the quality  
of the return  
product was  
super.”  
efficient.”**

**ALFONSO GIARDIELLO**

EXECUTIVE ADMINISTRATOR  
FOR TALENT ACQUISITION,  
BEAVERTON SCHOOL  
DISTRICT

## ABOUT DOCUDRIVEN

DocuDriven optimizes the value of your records, delivering expertly designed solutions — on-time and on-budget. Whether you have decades of paper boxes, large format blueprints, or dormant/unstructured data, we help you cull out what you don’t need and make your vital data searchable and easy to find.

**When records accuracy, accountability, and scale matter, organizations choose *DocuDriven*.**