

DocuDriven's Scanning Services Help Holistic Health Clinic Convert Quickly & Easily to New EHR System



CHALLENGE

Holistic Health Care (HHC), a naturopathic primary care practice in Tacoma, WA, was looking for a scanning partner to rapidly convert more than 2,500 patient folders into their new EHR system. After attempting to transfer the files themselves, they determined that they needed to find a trustworthy service provider to meet their needs more quickly. They needed someone who could, "do the work accurately and not lose the documents during the process that previously we so closely guarded in the paper form," explained Dr. Owen Miller, Clinical Director at HHC.

SOLUTION

After speaking with various companies and completing a test box, HHC decided to use DocuDriven to scan and digitize their files. "Phone conversations with other companies confirmed that DocuDriven was recommending the industry's best practices." After discussing the pros and cons of completing the project on-site or off-site, HHC decided that DocuDriven could complete the project off-site while readily allowing access to their working documents. Within two weeks of signing the contract, scanning was underway. "DocuDriven also offered the lowest price and found ways to save us money several times during the scanning process," stated Dr. Miller.



**DocuDriven bent
over backwards
to work well with
us. Much
appreciated."**

DR. OWEN MILLER

CLINICAL DIRECTOR, HOLISTIC
HEALTH CLINIC - TACOMA, WA



RESULTS

DocuDriven delivered on their promise. Over three weeks and within budget, the team scanned 330,000 images across 86 boxes, and files were stored securely and scanned with accuracy throughout. As a result of the scanning project, HHC was able to save valuable office space and their data is much easier to retrieve within their new EHR system. Dr. Miller reported that he would absolutely recommend other organizations get their documents scanned by DocuDriven because of the "great overall experience and the cost."

Bruce Randall, CEO of DocuDriven, expressed that HHC was a great client to work with.

THE DOCUDRIVEN DIFFERENCE

Dr. Miller expressed that the best benefit of having their documents scanned by DocuDriven was the personal touch. "Having Bruce, the owner of DocuDriven, come to our clinic and sit down with me to discuss the pros and cons of the different choices and methods involved in the scanning process," was most beneficial.



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ABOUT DOCUDRIVEN

DocuDriven optimizes the value of your records, delivering expertly designed solutions — on-time and on-budget. Whether you have decades of paper boxes, large format blueprints, or dormant/unstructured data, we help you cull out what you don't need and make your vital data searchable and easy to find.

When records accuracy, accountability, and scale matter, organizations choose *DocuDriven*.